

Draft Notes of Meeting in Public South Wiltshire PPI Forum 30th March 06

**Notes of the Meeting in Public held on Thursday 30th March '06
at Salisbury Methodist Church, St Edmunds Church Street, Salisbury,
Wilts.**

Members Present: Terry White, Philip Matthews, Geraldine Amos, Ian Colvin, Ray Bullen (SHC PPIF rep)

HAP Staff present: Jo Bell

Trust Staff Present: *As speakers:* Sally Banister and Lisa Harding

Item 1 Chairman's Welcome and Introduction. The Chairman welcomed those present and outlined the agenda for the meeting. He commented on the difficult and turbulent times, he felt the Forum was doing a useful job.

Item 2 Apologies. Received from Victoria Clare, Beryl Paton and Nicky Scammell (PALS and PPI for PCT)

Item 3 Declaration of Interest As previously noted with regard to PM's son.

Item 4 Notes of Meeting 10/02/06 – Elizabeth House, Salisbury not Wilton (title)

Item 5 Matters Arising Not on the Agenda

Numbering to stay as before on meeting notes.

Item 6/06 pg. 1 – Nicky Scammell had emailed response, Framework not yet ready for release.

8.2 pg 2. –TW to have further meeting with Alan Webb re Local Delivery Plan

8.3 pg 3 – Mental Health. TW wrote to Journal also asked members to note Robert Keys comments in Salisbury Journal.

8.4 pg 3 – OOH. Victor Prior has now visited Amesbury OOH Centre.

BANES visit to centre and lack of report raised by TW in letter to Nick Westbrook, issues of courtesy when Forums visiting 'out of Forum area' to be raised at Chairs Conference 31/03/06.

10/06 pg 5 – Future Shape of Your NHS: as tabled report

11/06 pg 5 – Parking at SDH: Cllr Mike Hewitt reported that he had spoken to planners. He had been informed that hospital Consultants want to keep their parking areas, other doctors do not have dedicated parking areas.

Discussion took place as to how useful was the bus from Bemerton Heath; roadside parking and the 'free' bus travel for over 60's as of April 1st '06; the option of a shuttle bus to the Park and Ride; the very real transport problems for Harnham residents.

Cllr Hewitt suggested that a Forum member from both Salisbury Forum attend Planning Meeting with Peter Hill from the SHC Trust. **Action: Jo Bell to coordinate with Cllr Hewitt.**

As Chair of Salisbury HOSC Panel he will consider a formal meeting after the informal one.

13.3 pg 5 – Wheelchair repairs etc: GA has given a phone contact for services to Jo Bell to follow up. GA also asked for it to be noted how good the Medical Engineering dept at SDH is.

Item 6. Mental Health Issues – Sally Banister with Helen Haddock

TW stated to the members that the problem arose from County Council/Social Services issues not the PCT or AWMHT. He also commented on the demise of the Joint Commissioning Board.

Greencroft Interim Arrangements

Elizabeth House – increased day sessions to 3 days, 'Rethink' staff will assess what is needed for the long term.

TW asked about SITU plan – 'Not decided'

TW asked re the demise of the JCB and whether Sally Banister had taken back the commissioning role – 'Not known' but something will be put in place to 'replace' the JCB.

Cllr Hewitt said that the County Council had been ordered by the Audit Commission to fund what they are supposed to. There is an issue of assessment.

Changes (see attached paper for this item)

Points made:

- Target for Assertive Outreach is 35 0 Too high

Day Services:

- SITU – concerns raised by users. Agreed to go out to tender.
- Stick to commitments already made
- Look to a 'progressive day service'
- Council run service – Shelwork, closed – so extra work for SITU

Amblescroft:

- No changes
- WCC position, no change. Still 2 out and 1 in but priority is for acute hospital discharges due to penalty payments.
- No way AWP would discharge patients 'on to the street'.

JCB Demise:

- Withdrawl from past budget doesn't mean 'can't work together'
- Sally Banister is leaving at the end of May to take up a new role. **TW stated that patients of South Wiltshire have good reason to be grateful to Sally and expressed the Forum thanks to her.**

TW outlined his work on 'Mainstreaming Mental Health' Task Group set up by the WCC HOSC.

Continued discussion with Sally Banister and Lisa Harding

TW Practice Based Commissioning- There had been little PPI involvement in drawing paper up. Lisa Harding said now was a good time to get involved. TW waiting for meeting with Alan Webb, Sally Sandcraft and Lisa Harding. TW expressed concern about PEC and that minutes were not presented at Part 1 Board business. Other issues considered at Part 2 (confidential) might be more appropriate at Part 1. This issue to be followed up by TW with AW, as first discussed with AW on 10/02/06

Questionnaire for GP visits –

- Lisa Harding has seen the draft and made comments.
- TW asked that the following question ‘Why are home visits left to the end of morning surgery?’ be added to the questionnaire.
- Phone calls – criticism of phone message, re-routing and premium rate numbers to be considered.

Item 7 Drug and Alcohol Service – deferred to later meeting

Item 8 The New Dental Contract – Lisa Harding

- From 1/04/06 THE PCT takes over
- New charging – *see poster attached for this item*
- Some exceptions
- Dentists will provide necessary treatment but wont have ‘lists’
- Contracts to be signed by tomorrow (31/03/06) – may be signed ‘in dispute’
- Rolling contract – Dental budget ring fenced for 3years.
- In South Wiltshire 4 practices not signing – will be private practices.
- In South Wiltshire NHS work will be done by 15 practices (mixed private/NHS)
- Two orthodontic specialists have signed new contract
- There is concern at lack of provision in the west of the area.
- 49% of South Wilts population are registered with an NHS dentist – a lot of people only access a dentist in an emergency and not for regular checks.
- OOH Dentist weekends and Bank Holidays provided by part sessional and part salaried dentists.
- Patients will be triaged.
- Benefits – less confusion re NHS/Private; clearer charging; dentist activity reduced by 5%; Monthly salary; rolling contract.

Q. TW – how are public being informed?

A. LH – Leaflets and posters are being distributed to Practices (***see attached for this item***) Radio interviews.

TW suggested it needs to go in the Press

LH said there was a concern re raising ‘patient expectation’. Money has gone back into patient services.

TW asked why not more salaried dentists

LH – costs are limited.

LH – Attendance for ‘check up’ is now 12 – 24 months rather than 6 months according to NICE guidelines.

TW – Will there be more hygeinists?

LH – This would be worth doing. Would increase work and ‘points’.

There was further general discussion around this topic.

Item 9 Response – ‘The Future Shape of Your NHS’ (CIRCULATED)

This was sent to the SHA as the Forum response.

Item 10 Interim Working Arrangements – Wiltshire PCT Forums (CPPIH Forum Focus Feb. ’06)

TW, IC AND BP had attended a meeting with the other Wiltshire Forum Chairs for early discussions on how the 3 Wiltshire PCT Forums might work together. A further meeting will be held when the DoH decision on PCT’s is announced.

Item 11 Health check Arrangements and Forum Commentary

TW has spoken to Bernadette Hanney from the Health Care Commission re concerns around the training day in Winchester – at which TW raised the discrepancy between the existing traffic light and the new Health check criteria. Locally we consider that the PCT buildings are not DDA compliant but the PCT are likely to report this domain as compliant.

TW has received a letter from Susan Gooding inviting comment by 30/04/06 – it was agreed by members that TW and IC prepare this on behalf of the Forum.

Item 12 Meeting Reports

12.1 Chairman’s reports:

Item 12.1	Chairs Meetings
	(1) CHD/Stroke LIT 14/02/06 & 21/03/06 Going well with CHD – stroke behind – some overlap with older peoples LIT
	(2) Mental Health Task Group (HOSC) 15/02/06 & 01/03/06 Helping AWMH re launch (7 th April) 2 nd phase problem will arise with Devizes & Salisbury for adults of working age
	(3) Our Mental Health LIT 02/03/06 Good insight – Forum to be represented by TW
	(4) Meeting not attended Last Mental Health JCB 22/03/06
	(5) Meetings not attended Older Peoples Planning Partnership 23/03/06 Who should be Forum Care of Older People Member for this LIT

	(6)	HOSC Learning Event 21/03/06 Involving wider public. Highlighted problem of No Agreement if the public do not accept proposals for change.
	(7)	Board Meeting 27/03/06 Written notes to be circulated – attached

12.2 Members Reports:

RB reported on the progress of the Foundation status for SDH and the delay as a result of tariff changes.

RB attending 'non urgent transport meeting' and will report back.

RB asked about the Public Health Inequalities meeting – **Action: JB to contact Nicky Scammel**

IC reported on the PPI Steering Group – he asked 'what is the PCT doing about PPI'

Item 13 Visit Reports

PM and BP's report on the visit to the Central Health Clinic has been sent to the Centre Manager for 'factual comment'.

PM has received a letter back from NS re podiatry service – see attached.

Item 14 PALS Report

The report was commended by the Board.

Item 15 General Practice Visits

Draft proforma distributed for comments by Monday 10th April '06

Item 16 Elections for 2006/2007

The existing officers were re elected unanimously:

Chairman – Terry White

Deputy Chair – Ian Colvin and Beryl Paton

Item 17 Preparation of 2005/2006 Annual Report

Agreed by members that TW would work with Jo Bell on this. Will be brought to next meeting in public on Monday 15th May '06

Item 18 Any Urgent Business

There is a meeting in London on 12th April of the National Reference Group to discuss future of Forums

Item 19 Date and Venue of Next Meeting

Jo bell will try and rearrange the next meeting for Monday 15th May in Salisbury. To be confirmed.