

**SOMERSET PARTNERSHIP PPI FORUM**  
**Minutes of the**  
**PUBLIC MEETING**

Held on 14<sup>th</sup> February 2006  
At: the Airfield Tavern, Alvington Lane, Brympton, Yeovil

**Members Present:**

Eilleen Tipper (Chair), Cameron Ford, Pamela Storey, Zena Winter,  
Michael Beaton, Eileen Moshke

**HAP:** Maria Reeve

**Trust:** John Haines Chief Executive, Jane Townson  
Miriam Maddison Corporate Director Community Services

**1. Welcome and Introductions**

Eileen welcomed all present and made introductions. She invited Miriam Maddison to make her presentation early in the meeting

**Presentation from Miriam Maddison “Social care Unpacked”**

Miriam spoke of eligibility of services, how priorities are made, financial implications, the emphasis of the wide range of services were all designed to promote independence. She made reference to National Guidelines and how this compared to local planning. She explained how Homecare Services fitted in and how direct payments were made for service users who requested this i.e. when they wanted to organise their own personal care.

The other main focus of her presentation included Somerset County Council’s commissioning role. She spoke of the increasing financial demand for service with the increasing elderly population. She stated that services for now and the future had a higher emphasis on users’ choice and preventative services.

Questions and discussion followed. Including a member’s question on how direct payments were managed. A question was raised about how service users fed back any difficult/negative experiences from their Homecare Service. Miriam acknowledged this could be difficult for a service user but would still encourage them to feedback both to Homecare and to their social worker or their CPN.

Discussed continuity of care and difficulties in recruiting/retaining staff carrying out personal care.

Cameron asked about the low use of residential care in the Trust area.

Miriam acknowledged that there was very little residential care and spoke of the new approach to nursing and home care.

The Chair thanked Miriam for her presentation.

The meeting then continued as ordered on the agenda

## **2. APOLOGIES FOR ABSENCE**

These were received from Linda Nash and Keith Whittaker

## **3. DECLARATIONS OF INTEREST**

Cameron Ford is employed by MIND

## **4. MINUTES OF THE LAST MEETINGS**

- i) Public Meeting 5<sup>th</sup> December 05** These were agreed
- ii) Private Meeting 11<sup>th</sup> January 06** These were agreed

## **5. MATTERS ARISING**

PALS officer has been invited to attend a forum meeting, date yet to be confirmed

Private Meeting Pt.7. John Haines referred to a question that Zena had asked at a SHA meeting, concerning budget for mental health. It was acknowledged that she had not been given a clear answer but had wanted to highlight this point. John said this was a question also raised by RETHINK.

There is still a lack of continuity with receiving SHA papers. Maria has fed back to HAP and will follow this up.

## **6. UPDATE FROM THE TRUST**

John Haines reported that the financial year will end well.

There will be difficulties in the new financial year for health services but there will be a larger emphasis on preventative services. Discussions are underway with Primary Care Trusts around redesigning adult services.

**The Chard Service.** John Haines reported how there were plans to move away from traditional day care but also the actual building providing this service had been condemned. Delays in communication had put pressure

to relocate this service to Bracken House, this had been discussed with service users, some had strongly objected. From this it was agreed to look at relocating services to a church hall, individuals will have one to one assessments to look at individual needs.

John Haines formally informed the forum that there will be a new chief executive in post by the next public meeting, he wished the forum well. Eileen Tipper thanked John for all his work and acknowledged his positive and supportive role towards the Forum.

## **7. HEALTHCARE COMMISSION - assessment of trust performance**

Discussion around how the forum would manage this work load followed. Comments around compliance were needed to be fed back to the Trust by the middle of March.

Some members did not feel they had neither the expertise nor the time to fulfil this piece of work adequately.

It was agreed that all members would be sent details about the assessment procedure and the domains relevant to this Forum for them to read through before the next meeting where it would be a priority item on the agenda.

## **8. MEMBERS REPORTS AND UPDATES**

**a) Work Plan** This was agreed and will be brought back to the next private meeting to assist with the process of gathering evidence for the Healthcare Commission

**b)** Members were invited to hand in any written reports to Maria for future distribution.

## **9. ANY OTHER BUSINESS**

It was noted that at Public Meetings where there was a presentation an additional half an hour should be booked

## **10. DATE AND PLACE OF NEXT MEETING**

Private Meeting at the Locality Office in Bridgwater 7<sup>th</sup> March 2006

Public Meeting 25<sup>th</sup> April 2006 2pm Wells Adult Learning & Leisure, Hall Portway, Wells, Somerset

