

Somerset Coast PPI Forum

PRIVATE MEETING
Thursday 23rd March 2006

The Old Court House, Jaycroft Road, Burnham –on-Sea

	Item	
1	<p>Introduction, welcome & apologies</p> <p>Present</p> <ul style="list-style-type: none"> • Maureen Lloyd-Williams • Peter Johnstone • Kate Symond • Mij Lambert <p>In attendance</p> <ul style="list-style-type: none"> • Annie Barnard <p>Apologies</p> <ul style="list-style-type: none"> • June Warden • Tim Holmes <p>Members' Declarations of Interest: None</p>	
2	<p>Notes of the last meeting – 23rd February 2006</p> <p>AGREED</p> <p><i>Corrections: Matters for Report: (3) Peat Inspections should read: TH: reported that the staff were excellent and in his estimation the food was over boiled and appalling.</i></p> <p><i>ML: the patients were very happy with the care they received and she enjoyed eating the fish in leek sauce and real mash potato.</i></p> <p><i>Grouting around the sink on the men's ward was black.</i></p>	
3	<p>Matters arising from previous notes</p> <ul style="list-style-type: none"> • KS has collected different OOHs telephone numbers and will ring them. The telephone numbers on the trust website were too small to read. <p><i>ACTION: report back at the next meeting.</i></p>	
4	<p>Matters for Discussion</p> <ul style="list-style-type: none"> • Comment on the Healthcare Standards – Members agreed to add to their interim comments made in October. <p><i>Proposed: Mij Lambert Seconded: Peter Johnstone</i></p> <p><i>ACTION: Send comments to Somerset Coast PCT and Taunton and Somerset NHS Trust.</i></p> <ul style="list-style-type: none"> • Work Programme – Members agreed to add Catering and 	

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	Nutrition to their Work Plan.	
5	<p>Matters for Report</p> <p>a) Correspondence</p> <p>Letter from Alan Carpenter on the Redevelopment of Bridgwater and Minehead Hospitals.</p> <p>Chairs Meeting 31st March 2006 - MLW to attend</p> <p>Copy of letter to Alan Carpenter from Dulverton Medical Practice Patient Group – New Hospital at Minehead. ACTION: AB to contact Bernard Smith (Dulverton Patient Group).</p> <p>Mendip PPI Forum Monitoring Visit to ITC Shepton Mallet – ACTION: send report to members.</p> <p>PPI The Bigger Picture - Exeter 3rd April ML to attend.</p> <p>Care of the Elderly – letter from Rosemary Hasler (forum adviser) ACTION: ML/KS</p> <p>Lymphoedema Survey letter – Letter noted by Forum. ACTION: letter to West Wiltshire PPI forum</p> <p>Patient Forums National Association Steering Group ACTION: MLW to respond.</p> <p>Bed Frames survey letter – West Wiltshire PPI Forum. Letter noted by the Forum. ACTION: MLW to respond.</p> <p>Health Scrutiny – Public Health in the community 22nd May 2006 Letter inviting members to attend meeting in Bridgwater to discuss health inequalities and securing healthy lifestyles in the Victoria and Hamp wards in Bridgwater. ACTION: MLW/KS/PJ to attend.</p>	
6	<p>Monitoring visit to Burnham –on-Sea Hospital 16th March 2006. KS/MLW checked draft report. ACTION: JW/PJ to send AB their report on the visit. Discuss report at April meeting.</p>	
7	<p>Exmoor Survey – AB circulated costs for survey and reported that 320 had been returned to date. AB asked the members to consider what ‘analysis’ they want from the survey. ML to deliver 50 surveys to Porlock this week. KS reported that press coverage has been good. KS to speak about questionnaire on Orchard FM this week. ML reported that a journalist from the West Somerset Free Press had been unable to get a comment of the survey from James Bates – publicity officer at HAP. ACTION: Forum to write to Nick Westbrook, HAP and voice their concern.</p>	
	Diabetes Group – MLW reported that the working group plan to	

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	<p>pilot a mini survey across South Somerset 6 – 9th June and volunteers are needed. ACTION: MLW to attend. Copies of survey questions for next meeting in April. The working group propose to visit the 'fixed retinal screening' sites' AGREED by members of this Forum.</p>	
8	<p>Members Concerns Charges for disabled parking at Musgrove Park Hospital, Taunton ACTION: Criteria for parking charges. Design of Hospital gowns – ACTION: letter to Alan Carpenter Somerset Coast PCT</p> <p>Next private meeting: Thursday 27th April 2006 10.30am – 3.00pm SAIN offices, Unit 11 -12, Belvedere Trading Estate, Taunton TA1 1BH</p> <p>Agenda Items April private meeting</p> <ul style="list-style-type: none">○ Jane O'Sullivan PALS Manager SCPCT○ Annual Report○ Exmoor Survey○ Diabetes mini survey○ Out of Hours Service telephone numbers○ Monitoring visit Burnham on Sea Hospital	