

Draft Salisbury Health Care Meeting Notes 14 March '06 (Public)

**Notes from the Formal Meeting of the Salisbury Health Care PPI Forum held at
Wilton Community Centre, Wilton, Salisbury, Wiltshire
Tuesday 14th March '06**

**Members Present: John Taylor, Ray Bullen, Barbara Carter, Alison Goodman,
Trevor Storer, Elizabeth Brown**

Trust Staff present: Frank Harsent Salisbury NHS Trust Chief Executive

HAP Staff present: Jo Bell

1. Welcome: The Vice Chairman welcomed members, Frank Harsent and members of the public

2. Apologies: Mick Clarke, Maggie Cherry. It was noted that Penny Chamont has resigned.

3. Declaration of Interests: There were none

4. Minutes of Last Meeting in Public: Accepted

5. Matters Arising:

There had not been any feedback on Fovant Ward from Maggie Cherry

6. Questions from Members of the Public:

Frank Harsent (FH) was asked if he would give some feedback on what was happening in the Trust.

FH – Foundation.

- Application has been put back by 2 months due to tariff changes 3 months ago. The Govt. got figures wrong and regulators concerned that figures are 'put right'. Could here by end of the week. Date for Foundation is now 1st June '06.
- Elections are underway and there has been a good response.

FH - Phase 2 of Building.

Was due at the end of February, now possibly the end of March '06. There will then be several weeks commissioning building with patients moving across possibly in early May. Problems caused by engineers 'walking off site' due to a contractual issue.

FH – Fovant Ward.

- PCT gave notice of funding in November '05 to end funding on 31/03/06
- There will be redeployment of staff – no redundancy.
- Once New Build open, there will be NO patient facilities on the far side of zebra crossing and no taking patients 'outside'.
- Downton Ward will move into space in SDH North (space there as a result of move)
- Maternity and children will be only areas not in North, the former has been upgraded

Q. TS asked re 'mixed sex wards' and examples given.

A. FH explained the situation and interpretation of Mixed Sex Ward and the 'history of this.

FH - Delayed Discharge

Currently there are 36 of whom 28 are Wiltshire residents.

- There are 2 types: acute (paid for) non-acute (not paid for)
- Wiltshire County Council are responsible for the 28.
- FH has asked for South Wiltshire to 'stimulate' the market eg: St Johns –*discussion re: St John's beds in Mere and repercussions of Fovant closure. In answering a question FH replied that Social Services are the responsibility of the DoH.*

FH – Infection Control

- A second Microbiologist Consultant has been appointed to start in June.
- BC raised issue of 'signage' for gels. FH responded that it was a balancing act with Health and Safety.
- Bacturaemia MRSA target was set at 17 by end of March, running at 16 at the end of February.
- Daily 'infection control' meetings to closely monitor situation of all bugs.

Discussion took place re: clothing and daily practices such as visiting.

- All nurses will go into 'scrubs' as soon as laundry is up and running – likely to be September '06.
- *Comment on flowers no longer allowed in orthopaedic wards in SDH – high risk of infection in this area.*

FH – Finance: End of year balance achieved. Will invest in more therapists to cover 7 days per week. (Physios and Occupational therapists) to reduce 'length of stay' – 'best practice'. If successful, may start shutting beds.

BC raised concern for those patients going home alone.

FH responded that this was discharge planning and there was no linkage to the above.

EB asked if there was enough support to provide the home aids needed

FH responded that this was Part of the early discharge planning to ensure everything would be in place on time.

AG asked if there was likely to be a problem recruiting therapists

FH responded that there was a 'glut' of junior therapists at the present time. The last advertised post had 80 applicants!

Questions from public:

Q Is the Forum aware that the pharmacy at Amesbury has closed due to PCT reduction in funding? *Issue to be taken to PCT Forum meeting by members.*

Q The Pulseline bus goes every 10 minutes, due to cars parked all over the hospital site it often has problems negotiating a way through.

A – JT: Issue due to Green Policy, not SDH

AG: SDH staff work hard to try and re educate public when possible

BC: Outlined personal experience in A&E short stay car park, same cars were parked from 8pm -12.30am

TS: Suggest short stay parking people should leave headlights on to ensure quick return!

AG; Re: clamping – public given 3 warnings and then ‘further action’ according to Ron Perry. AG will ask if SDH has clamping licence.

TS: Gave a vote of thanks to Frank Harsent for attending and giving the above information.

7. Health Commission Health Check

The draft Health Check was discussed and accepted by those present. Jo Bell to send to Frank Harsent with covering letter to meet agreed deadline for his document.

7a. Work Programme

BC –

- PEAG/PEAT. SDH was awarded Band 2 (could do better) for 2005
- Tidy Tuesday is working well
- Food – new trolleys, food is now dished out and not ‘plated’. Yes it is hot!
- Pitton Ward has had a ‘makeover’ – resulting in improved morale.
- PEAT Day 8th Feb.- Ward visits, lifts, corridors and OPD. Score was an average of 3-4 (scoring 0-5 with 5 as highest mark)
- PEAG meet again in late summer.

RB attending ‘Non Urgent Patient Transport Group’ (NUPT) meeting 27/04/06 he will liaise with AG

JT – Monitoring Visits. He will meet with Maggie Cherry to discuss plans for this. EB will attend with him.

RB fed back on the financial situation and Fountain Way issues, also on Reconfiguration.

Phil Matthews (SWPPIF) gave an update on LIFT. Meeting with bidders delayed again. Cost up to £31million from £13 million at beginning.

JT -Delayed Discharges: at last report there were 35. 11 non acute and 5 from other areas. 20 patients waiting for Nursing Home places and 3 for Residential.

JT – Mental Health Joint forum – ‘chaos continues’ with 2 sides battling it out!

RB commented that nothing had changed since 1999!

8. Members Reports, Written and Verbal

TS – Verbal report on Strategic Health Authority Meeting held at Chippenham – written report to follow.

BC – Verbal report on ‘Making a Difference’, Strategic Alliance feedback. Written report to follow.

9. Members Concerns

- Jo Bell to continue sending relevant information to members.
- Members raised concerns re PPI future – no information!

10. Administration

Need to discuss Annual Report at Private meeting. Date arranged for Tuesday 18th April, venue to be arranged.

Would like a future meeting to be held in Boscombe.

Work Plan training sessions by CPPIH discussed – no interest shown at this time.

11. A.O.B

None identified.

12. Date and Time of Next Public Meeting: Tuesday 9th May '06 at 10am – venue to be confirmed.