

Draft Salisbury Health Care Meeting Notes 12/09/06 (Public)

Notes from the Formal Meeting of the Salisbury Health Care PPI Forum held
at
Salisbury Methodist Church, St Edmunds Church Street, Salisbury,
Wiltshire
Tuesday 12th September '06

Members Present: Mick Clarke, John Taylor, Ray Bullen, Trevor Storer,

Trust Staff present: Maggie Cherry PPI/PALS; Peter Hill Director of Operations.

HAP Staff present: Jo Bell

1. Welcome: The Chairman welcomed members, public, Andy Rogers from ICAS and Trust staff (10.30am)

2. Apologies: Frank Harsent, Luke March, Elizabeth Brown (will shortly be moving out of area), Alison Goodman, Barbara Carter

3. Declaration of Interests: There were none

4. Minutes of Last Meeting in Public 11/07/06 Agreed as correct record WITH FOLLOWING CORRECTIONS:

1. spelling of 'John Carvell'.

2. Note that Alison Goodman WAS present at this meeting.

5. Matters Arising

Pg 1 (item 5) RB – Parking: work has started on the roadway – concern from floor Phil Matthews/PM) that MP claiming success for this.

Pg 1 (item 5) Patient Line – RB again raised concerns. There is a minimal discount for use by the elderly and free television for 'under 16's' – this goes off at the 9pm watershed. There still is no date for meeting!

MC – Will get Owen Ainsley to respond to Jo Bell re this.

Pg 2 (item 7) Closure of Wilton ward – visit to Britford ward by members showed that facilities were excellent. Reaffirmed there had been a PR blunder on this. The Chair asked for it to be noted that BC's work with the PEAT group has been praised.

6. Questions from Members of the Public

PM concerned that there had been no thanks for the Emergency Packs provided by Wilton Mothers Union over the years to Wilton Ward. This was noted by the Chair.

Q. Why are sandwiches 'bought in' and not made on site?

A. Possibly cheaper but will check and feed back

Peter Hill: Good deal with provider – good quality and cheaper. Feedback from public welcomed. Information from PEAT – food rated as excellent.

Q. Had Trust members seen the TV programme with 'Aggie and Kim' where markings on the hospital floors had been used to 'flag' hand gels?

A. Not seen but heard about it. MC will raise this.

Concern re use of Hand gels on Downton Ward . PH said that it is monitored.

Q. what happens with patients who need help with feeding? Concerned that food may be left out of reach.

A. RB -This is a nursing responsibility to ensure these people are fed

A. Maggie Cherry said it was very important that if this situation arose that it should be reported immediately to the nurse in charge or to PALS, it is something the Trust consider very important and need to know about individual cases.

Discussion took place amongst members and a decision made to write to Tracy Nutter with a question on how patient nutrition is maintained. *Action Jo Bell* JT raised the 'Food Watch' campaign (CPPIH) – felt that once again it was all too last minute. Content useful and felt that it could still be used by Forum in its own way.

Q. Car parking – Forum remain concerned at lack of promotion of passes etc.

A. ITU etc have £5 per week passes

Q. How is it advertised??

A. By the ward staff when patient admitted. We are also considering a £1 option for 30 minutes parking. The extra parking approval is subject to the revised Green Travel Plan.

Discussion followed.

7. 'What will be the Interaction between the Foundation Trust and the PPI Forum' – Peter Hill and Maggie Cherry.

The Foundation Trust (FT)

- Independent Hospital
- Heavily regulated by 'Monitor'
- Better to be a FT
- Those not FT are 'raided' to make up funds of those not FT
- Cost impact plan – 'payment by results'
- Benefits
- Use of capital (major medical equipment and building) 'Capital rich' as FT
- Will be able to upgrade diagnostic equipment

Membership:

- Healthy membership – level up to 10,000 (almost there)
- Election of 27 Governors who are 'feeling their way'. One still to be elected in Dorset by-election. Some of these Governors want involvement in PPI
- Important to note that PPIF independent of FT, 'members' are part of FT
- LINK's – wait to see.

Community Services – what occurred:

Monday

- Proposal to transfer these services to FT by PCT
- By and large proposals welcomed
- Opposition from PCT's in north of the county
- Some GP's would like to be involved.
- Financial issues

Tuesday!

- SHA asked PCT to put 'on hold' until new PCT in place

- SHA told West Wilts/ North Wilts and Kennett to leave plans for Community Hospitals for new PCT and therefore S.Wilts to leave their plans until then.
- Await decision
- No obvious opposition – to be taken to new Board
- Definitely wont be October 1st '06?
- May go to first Trust Board meeting – not known.
- Difficult for staff
- Meeting with GP's last night – still keen to manage District nurses

Q.(FROM ICAS REP.) Will there be any change in the Complaints Process for FT's?

A. No

Q. Are you still answerable to the SHA/

A. No, but we would be foolish not to listen to them, eg: Chest pain clinic April/May had poor results. The SHA found a way to make it known this had not gone unnoticed.

Q. Why be a member? See it as privatizing

A No preferential treatment, all treated equally.

Some discussion followed on the politics of FT's

- Proposal to get PPIF and members together in the near future welcomed. PPIF will still be respected and relationship maintained.
- PH gave an overview of Governors and geographic areas, staff membership and union views. They have power to elect the Chair
- Luke March 'Chairs' governors meeting

Q. Will any staff be made redundant as elsewhere?

A. No plans to make staff redundant. Staff have moved around at their choice.

- MC asked members to note they would be invited to the Quality Day to be held in November, *DETAILS TO FOLLOW.*

8. Work Programme and Members Reports.

8.1 MC attended the Trust Board Meeting on 7/08/06, points made:

- Princess Ann opening New Build 18/08'06 , MC attending
- New Laundry starts 18/08/06
- Transfer of Care issues
- Increased number of female consultants
- IT system causing problems.

Extra Board Meeting: David Quayle took the Chair (others away) on Transfer of services (community). MC had commented on the unseemly haste of the plans, Non Execs were asked probing questions.

Q. Will PCT's then purchase?

A. Three options: PCT/GP/Local Govt

Q. are there any other options?

A. No

8.2 JT spoke to the minuted reports on

- The Southampton meeting at which Steve Lowden spoke and the letter written as a direct result on behalf of this PPIF. Discussion followed.

- Mental Health PPIF at Melksham 7/07/06

8.3 TS gave a verbal report on the meeting of the Transport Strategy Steering Group on 4/09/06 (*written report attached to these minutes*)

9. Members Concerns:

The members felt they would like to keep the work plan 'on hold' until there was news on the Future of PPIF's.

10. Administration, Future and Reconfiguration of PCT's

HAP: Jo Bell informed the Forum that it was 'business as usual' until December. She reminded the members that the three PCT PPI Forums would become the Wiltshire PPI Forum on the 1st October and an Inaugural meeting was to be arranged. RB would be able to continue as Forum rep. to the new Forum as SDH is in Wiltshire, the RUH PPIF would not be able to do this as 'out of area'. JB would keep the members updated on what would be happening in January when the outcome of Bid was known.

The reconfiguration of PCT's happens on the 1/10/06 when all three Wiltshire PCT's become the Wiltshire PCT. It is not yet known if there will be any local offices or if the base for all staff will be Devizes.

11. A.O.B

RB asked JB to feed back to Connie Wright of the RNHRD PPIF that although this Forum had not written back on the subject of Transport, it wasn't due to a lack of interest but time and resources. The members continue to work with the local council, Trust and SWPPIF on the local transport and parking issues.

12. Date and Time of Next Meeting – Tuesday 14th November '06 at The Methodist Church, St Edmunds Church Street, Salisbury at 10am until 12.30pm.

- ❖ ***It was agreed that the first hour – 10-11am would be a private meeting for member discussion.***