

**Report from Salisbury Health Care PPI Forum 30/09/05**

The unanimous opinion of the Salisbury Health Care PPI Forum is that the Trust operates an efficient and welcoming hospital involving the public and patients wherever possible. We have carried out a series of visits over the past year to wards, clinics and other departments and were unfailingly given a courteous and open reception by all staff. The co operation of the PALS/PPI department has been exemplary

At this stage we do not wish to comment on specific issues. However, we recognize there is no room for complacency. As our reports indicate, there are a number of areas of concern which we will continue to monitor over the coming months. The Forum congratulates the Trust on being awarded three stars and wishes them luck in their application for Foundation Status.

Signed on behalf of the Forum by Mick Clarke, Forum Chair.