

North Somerset Patients' Forum PPIF

Notes from the **Private Meeting** held on 14<sup>th</sup> March 2006 4pm-6pm

Held At: St. Peter's Church (St Judes Hall) Baytree Road, Milton, Weston-Super-Mare, BS22 8HG

**Members Present:** Ann Gawthorpe, Robert Lees, Caroline Andrews, Andrew Rogers, Bernard Grimsey, Cllr.Jane Bollen

**In Attendance: Maria Reeve HAP**

**Welcome and Apologies**

Ann Gawthorpe welcomed members. Apologies were given from Sharon Roberts and Janet Blannin.

Ann wished it to be recorded that although Margaret Blackmore more was not a member of North Somerset Patients' Forum she is a liaison member between the two Weston Forums.

Members Declarations of Interest

Caroline Andrews is employed by the Audit Commission

**Minutes of Last Meeting**

**a) Private Meeting 10<sup>th</sup> January 2006** were agreed

**b) Public Meeting 10<sup>th</sup> January 2006** were agreed

**4 Matters Arising**

With reference to the unused bandages and 60 second pole, Emma at HAP would assist. Ann will contact her

The Working Protocol. Maria and Ann will have a statement to circulate for members at the next meeting.

Concerns raised around PCT cutbacks. Maria was now exchanging information with the OSC and will keep members informed.

**5 Matters for Information**

**a) Chairs Report**

Ann referred to a letter from Trevor Jones concerned with NHS overspend

Ann had received an email from Martin Rathfelder referring to National Forums. Members agreed to keep this on hold.

A letter from West Wiltshire PPI Forum concerning a Lymphoedema Survey. Agreed not relevant for this Forum but Maria to discuss with Chair of Weston Hospital Forum

Correspondence relating to mental health issues to be forwarded to Faye Ballard

Correspondences relating to older people issues have no member to forward to at this point.

With reference to a PCT Board Meeting, Continuing Health and Care for Serious Chronic conditions. Issues had been raised on concerns around adequate long term help. Members felt they needed more information

Ann will explore on line. Maria will speak to Suzie Heller DEXA Scanner. Agreed that this needs to be kept high on the forum's agenda. Bernard will talk to the community contact at the PCT and Dorothy Borbas.

An article had been published in the Weston & Worle News referring to Andrew Rogers and issues he had raised about the Sexual Health clinic at Weston Hospital. The Chair reminded all members that they could not talk to the press in the Forum's name without consulting and agreeing with other members first. They should at least consult with the chair, who is the media representative. Ann had had to deal with enquiries in response to the article without prior knowledge of it.

### **b) Update on Work Plans**

**Report on The service at The Weston Hospital Sexual Health Clinic** has not yet been submitted as there are some matters which need to be addressed to ensure the reports effectiveness and credibility.

Maria had discussed the report with Ann Tweedale and Ann Gawthorpe and redrafted sections of it in accordance with the Commission's guidelines. This included the 5 points agreed by the forum which HAP advised the Forum to put forward as recommendations.

Andrew expressed his dismay at the length of time this had taken. He had been asked to submit evidence to substantiate the report. He will send this to Maria.

The issue of Joint Working was raised as Peter Cottle had been in contact to express his concern that although the Report refers to a visit that was carried out jointly with himself and Andrew he felt he had not been consulted.

Maria will keep Maggie and Members of Weston Hospital Forum updated.

**GP Survey** A report from the North Bristol PPIF was looked at and it was agreed that some of the questions could be used as a basis for the forum's survey. Ann proposed that 5 questions, concerning Patients Focus Groups, could be emailed to Practice managers.

Members agreed that they would go back to the report and feedback to Caroline thoughts and ideas on what questions should be asked next. It was agreed that members needed to remain focused on the purpose of the survey, seeking inequalities in the service.

**The availability of Pharmacies Out of Hours Document** The first draft of Jane's report had been circulated to members. After discussion it was agreed Jane would redraft the document and provide evidence to back up some of her statements. She would circulate this to members.

**Practice-based Commissioning** Caroline reported back on the questions presented to the PEC. She and Bernard will continue to work in this area and feedback.

### **Meetings Attended**

Most members had attended **Shaping the Future** public meetings.

Ann, Bernard and Robert had attended the OSC meeting at the Town Hall

## **Meetings to be attended**

16<sup>th</sup> March OSC meeting cancelled. Ann and Maria will attend the one on the 5<sup>th</sup> April

5<sup>th</sup> April Weston Primary Care development Caroline will attend

21<sup>st</sup> March HAP and RUH event in Frome. Caroline and Sharon are attending

24<sup>th</sup> March PCT board meeting – Ann will attend

27<sup>th</sup> March North Somerset Council are holding a stakeholder event, Maria will talk to Sharon

28<sup>th</sup> March a training event at Scout, Robert and Maria will attend

3<sup>rd</sup> April a talk at Scout Enterprise. All members invited to attend.

31<sup>st</sup> March Chairs Meeting. The forum had 2 places for members but none wished to attend

6<sup>th</sup> April “The Bigger Picture Event” Bernard and Andrew will attend

## **6 Matters for Discussion**

### **a) Healthcare Commission**

Members discussed the domains appropriate to their work. The core standards which all agreed to comment on were C6, C17, C18, C19, C23

It was agreed to amend the wording of C6 after assessing the current situation regarding Long Fox Ward and that a sentence concerning the dental health situation in North Somerset would be added following an update from Ann van Vliet from the PCT during the Public Meeting

### **b) Reconfiguration of SHA**

After discussion Forum members unanimously agreed to vote for 1 SHA

## **7 Date of Next Meeting**

9<sup>th</sup> May 2006